

# Volunteer Managers Conference

**A professional development day**

Thursday 25 June 2009

At Heelis, National Trust Central Office, Swindon, SN2 2NA

10.00 am	<b>Registration and coffee</b>
10.30 am	<b>Welcome and introductions</b> <ul style="list-style-type: none"> <li>• Sue Davies, Chair of the Action group / National Trust Trustee</li> <li>• Rob Jackson, Director of Development and Innovation, Volunteering England</li> </ul>
10.45 am	<b>Examples of professional development</b> <ul style="list-style-type: none"> <li>• Coaching – Mark Crosby, Acting Head of Volunteering, National Trust</li> <li>• Local support – Karen Milburn, Manager, SkillShare North East</li> <li>• CIPD – Rachael Bayley, UK Director, Retired and Senior Volunteers Programme, CSV</li> <li>• Excellence in Volunteer Management - Sue Jones, Training Manager, Volunteer Centre Warrington</li> </ul>
12.00 pm	<b>Tea and coffee</b>
12.15 pm	<b>The value of professional development</b> <ul style="list-style-type: none"> <li>• Charles Elvin, Director of the Centre for Professional Learning &amp; Development, The Open University</li> </ul>
1.00 pm	<b>Lunch</b>
2.00 pm	<b>Discussion of different career routes</b> <ul style="list-style-type: none"> <li>• Margaret Dane, Association of Graduate Careers Advisory Services and Charlie Lister, Institute of Leadership and Management</li> </ul>
3.00 pm	<b>Tea and coffee</b>
3.30 pm	<b>National Occupational Standards for Volunteer managers</b> <ul style="list-style-type: none"> <li>• Mark Freeman, Learning and Skills Manager, UK Workforce Hub</li> </ul>
4.00 pm	<b>Networks and support</b> <ul style="list-style-type: none"> <li>• Professional Networks – John Ramsey, Chair, Association of Volunteer Managers</li> </ul>
4.30 pm	<b>Summary of the day</b>
4.45 pm	<b>Close</b>



The Network of National Volunteer-Involving Agencies



The Open University

UK workforce hub